

accenture **WUN**
womens utilities network

AI in Water & Energy

Tuesday 10th February 2026
5.00pm - 8.30pm
Accenture
30 Fenchurch Street
London, EC3M 3BD



www.thewun.co.uk/events [Register Now](#)



We will be starting shortly
AI in Water & Energy

Join today - free to join, free to attend events



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Welcome to Fenchurch Street

We would like to bring to your attention some important information regarding the facilities and safety procedures in our office.

🔍 Across the floor, there are two male and two female toilets available, each corridor equipped with directional signs for easy accessibility. In addition to the standard facilities, each restroom is also equipped with an accessible toilet. We also have all-inclusive facilities.

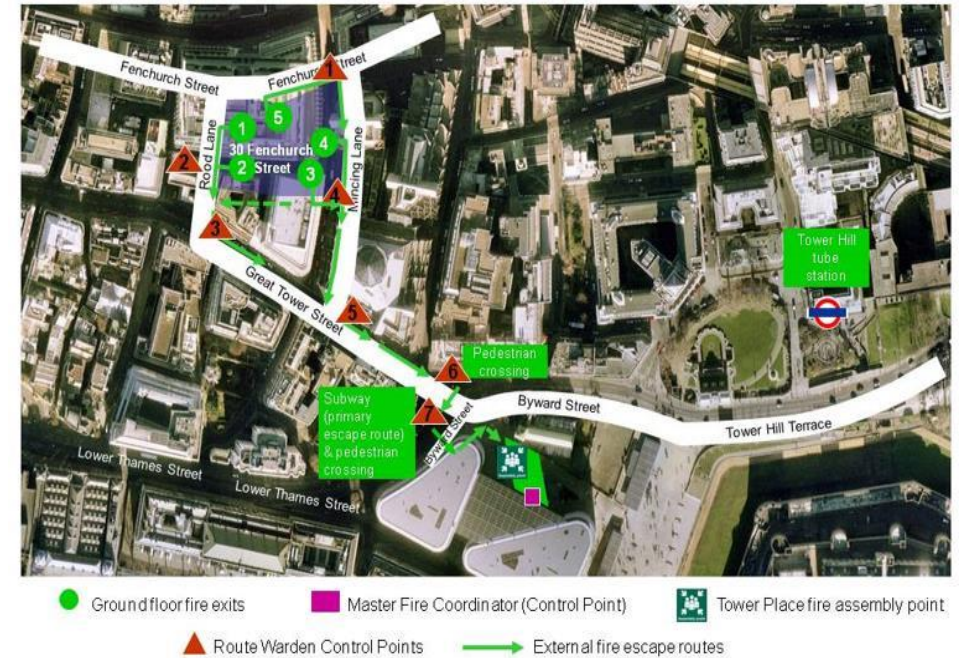
⚠️ In the unlikely event of a fire, please note that our office operates a **phased evacuation process**, where floors are evacuated one by one in a pre-set sequence, dependent on the location of the fire.

🔔 It is essential to understand that there are two types of fire alarms in the building: Alert and Evacuation.

The Alert alarm is indicated by a female voice message with a stand-by message, while the Evacuation alarm is indicated by a male voice message with an evacuation message.

To ensure the safety of all occupants, please:

- ✗ DO NOT use the lifts during an evacuation,
- ✗ DO NOT stop to collect personal belongings, and
- ✗ DO NOT re-enter the building until you have been advised that it is safe to do so. Instead, make your way directly to the assembly point highlighted below.



WELCOME



Jo Butlin,
WUN Co-Founder
& Director

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The utilities sector is lacking in diversity with women being generally under-represented, particularly in senior roles.

WUN was started in 2018 when a group of likeminded women, working in utilities, united around a common cause. The founders were not only passionate about the industry they worked in, but also passionate about the contribution women were making and could continue to make in the future. We now have over 10,800 members and 80+ partners.

**10,800+
Members**

**Regular
Events &
Content**

**Mentoring
Programme
& Network**

**80+
Partners**





WUN Events – Coming Up

- **27th April 12pm #IAmRemarkable Workshop**
- **29th April 2026 12pm WUNForAll – Making Data Human – the opportunities and pitfalls of smart metering (Virtual Event)**
- **19th – 20th May 2026 – Utility Week Live, NEC Birmingham**
- **Save the Date:** Women in Utilities Awards 3rd July 2026 – entries now open until 19th March 2026 – 16 categories including 3 new additions: #SpeakUp, Technology Champion, Frontline Excellence Award

Further in person and virtual events will be announced shortly including regional events

Free Tickets available

<https://thewun.co.uk/>



WUN Podcasts

Listen to our latest podcasts
More coming soon !

WUN Advocate Gill Edwards, chats with Anna Black (PT and Perimeno Coach) and Gen Hallam (Nutrition Coach) from "The 40s Woman and Beyond".

They share further valuable insights for all women on the impact of hormonal changes and offer simple lifestyle tips to support your well-being.

This is a great listen with some simple advice on stress, nutrition, movement, sleep whatever your age to set you up for "living you best life."

You can also catch up with Anna and Gen as they led the inciteful session - WUNForWellbeing - The 40s Woman and Beyond, including Q&A - [recording now available](#)



In this episode, WUN Director Sarah McMath, MOSL brings together Emma Baker, Wessex Water, David Black, former Chief Executive of Ofwat and Zoe Morrissey NESO to explore whether current frameworks are fit for purpose – and what must change. They examine how prescriptive, fragmented rules can block innovation and outcomes, and why outcomes-based regulation, better codes and smarter use of innovation funds matter.

The panel links this directly to live reforms, including the UK government's plan to abolish Ofwat and create a new single water regulator by combining functions from Ofwat, the Environment Agency, Natural England and the Drinking Water Inspectorate, in the biggest overhaul of the sector since privatisation.

You can follow our podcast on Apple Podcasts, Spotify, Amazon Music and wherever else you get your podcasts – just search "WUN4ALL".

Or just click through from the website: <https://thewun.co.uk/news-blogs/>

Join the free WUN Mentoring Programme



A testimonial from a WUN mentor, Julia Stichling. The graphic has a grey background with a teal wavy border at the bottom. It features five yellow stars at the top, a quote from Julia, her photo, and the WUN logo.

I really didn't think I could share anything valuable, and now I feel like my mentees give so much inspiration to me. I love the diversity too, because I have mentees from entry level up to aiming for director stage, and it's really good to see the broad range of what women want to achieve in our industry "

- JULIA STICHLING,
WUN MENTOR

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JOIN TODAY!
WWW.THEWUN.CO.UK

WUN offers mentoring to women at any stage of their career in the utilities sectors.

We are hugely privileged to have over **190+** fantastic experienced mentors within the WUN mentoring Programme.

With growing numbers of Mentors and Mentees we are delighted with the community and support fostered within the mentoring programme

A testimonial from a WUN mentee, Albertine Guiton. The graphic has a teal background with a grey wavy border at the bottom. It features the WUN logo at the top, five yellow stars, a quote from Albertine, her name, and the WUN logo.

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Last year I started working on new projects with a lot of new people and finding my ground and being confident was very challenging. I signed up to the mentorship programme hoping to find some guidance in how to gain confidence in my work environment.

Victoria has been amazing, she has given me a lot of tools, she has helped me navigate complex relationships and projects at work. Thanks to her I managed to be more confident and improve my leadership skills. I would really recommend to anyone to try the mentorship scheme as it has been very valuable to me.

Albertine Guiton -
WUN Mentee

WWW.THEWUN.CO.UK

If you are interested in becoming a Mentor or Mentee, please visit our website: <https://wun.onpld.com>

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Best Practice Toolkit

Inclusive cultures to
help women in utilities
join, stay and thrive

New for 2026: The WUN Toolkit

A comprehensive collation of stories, insights and practical tools designed to support meaningful and lasting change in the workplace – spanning operational environments, organizational cultures, career stages, mentoring and building community

Good to be here



Nick Tate

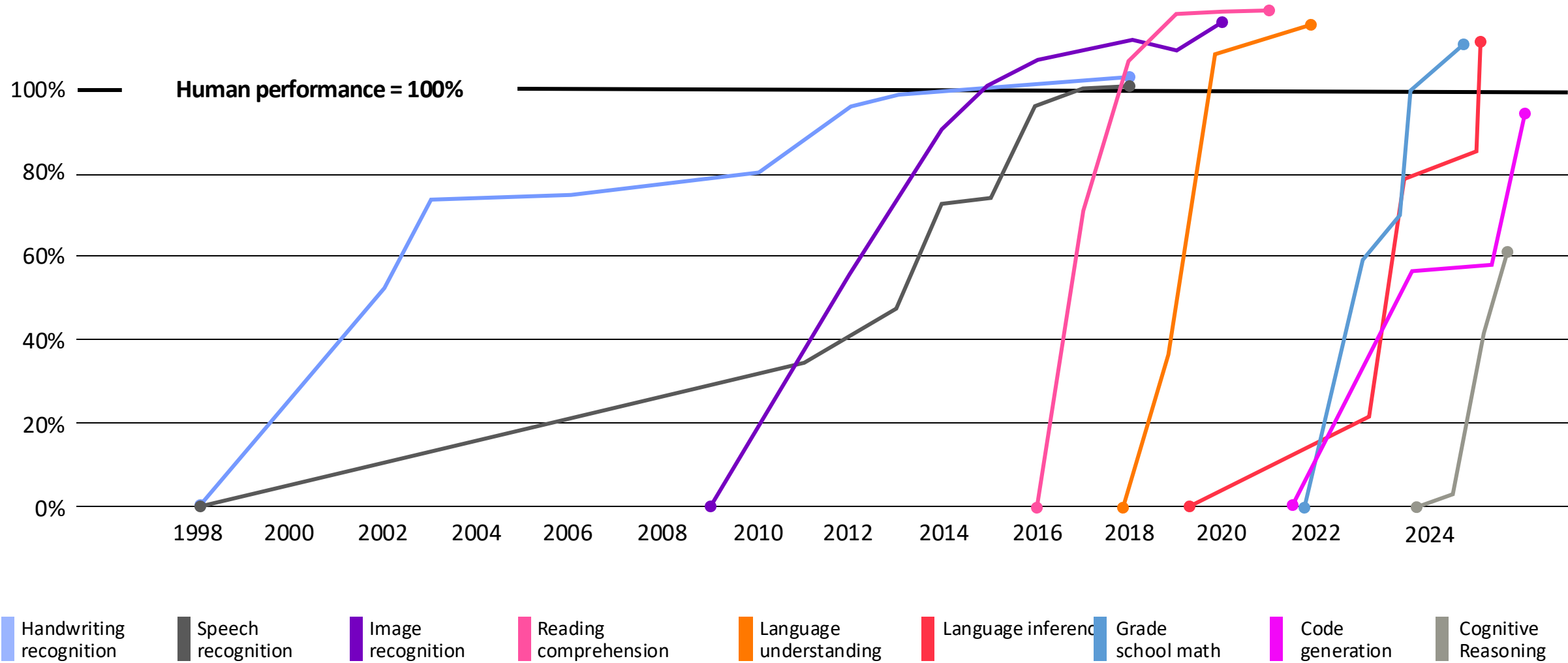
EMEA Lead
T&O / Reinvention

A woman's profile is shown in a three-quarter view, facing right. Her face and hair are partially covered by a semi-transparent digital overlay that features a grid pattern and glowing blue and orange light effects. The background is a solid dark blue.

Human +AI Impact Initiative

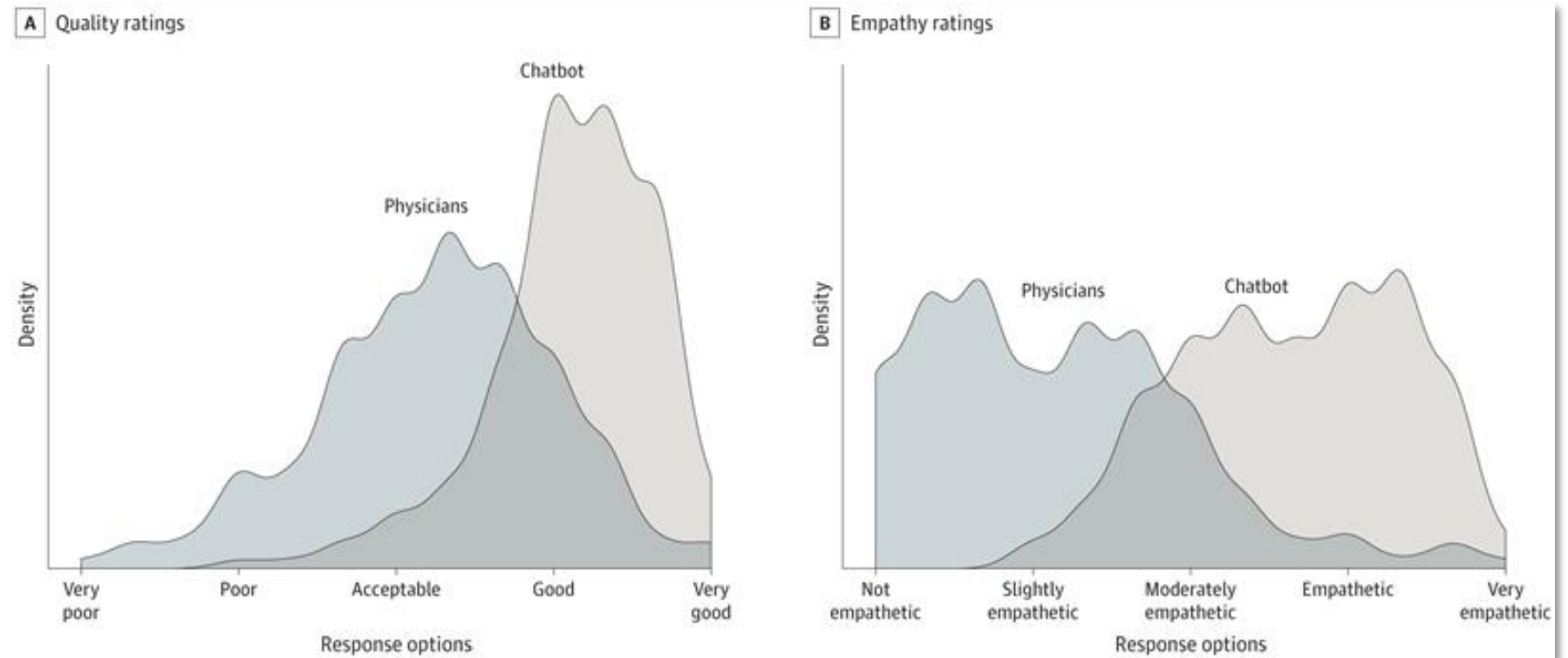
Enhancing human ingenuity
with the power of AI

AI exceeding human capabilities faster and faster



Gen AI is both, more effective and more empathic

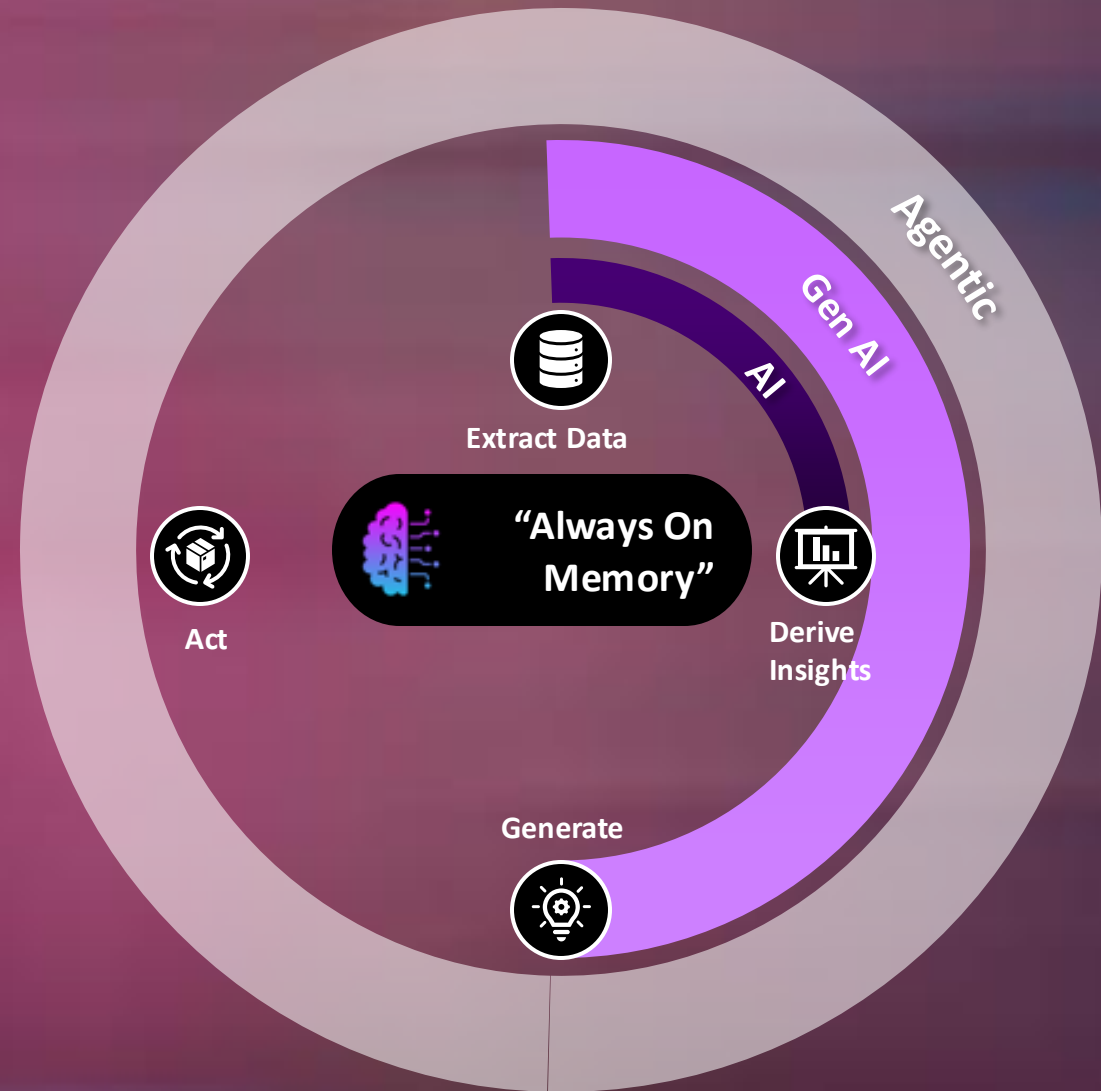
Distribution of Average Quality and Empathy Ratings for Chatbot and Physician Responses to Patient Questions



Physicians and ChatGPT “Chatbot”, kernel density plots are shown for the average across 3 independent licensed health care professional evaluators using principles of crowd evaluation. A, The overall quality metric is shown. B, The overall empathy metric is shown.

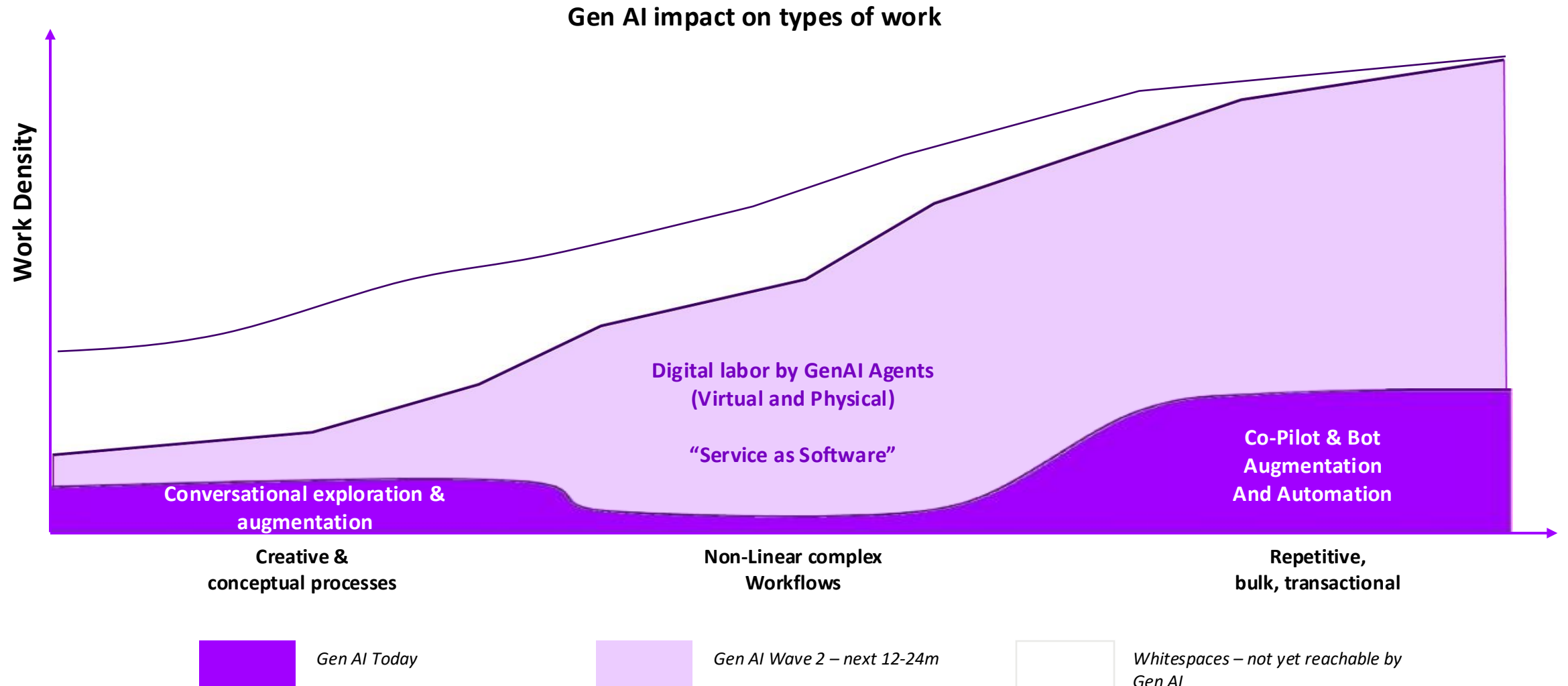
Source: Ayers JW, Poliak A, Dredze M, et al. Comparing Physician and Artificial Intelligence Chatbot Responses to Patient Questions Posted to a Public Social Media Forum. *JAMA Intern Med.* 2023;183(6):589–596. doi:10.1001/jamainternmed.2023.1838

The power of
AI lies in its potent
blend of
intelligence
and action



Living and breathing... model that is self-learning

Agents open up the door to digital labor



A man with dark hair and glasses, wearing a headset, is shown from the chest up. He is gesturing with his right hand raised and fingers spread, and his left hand is partially visible in the foreground. The background is blurred, suggesting an office or meeting environment. The entire image has a purple overlay.

The Human+ Enterprise

**YOU WILL BE THE LAST
LEADERS IN HISTORY TO
MANAGE A PURELY
HUMAN WORKFORCE**

The future human workforce



The future AI + Agent workforce

The intelligent age is actually about people

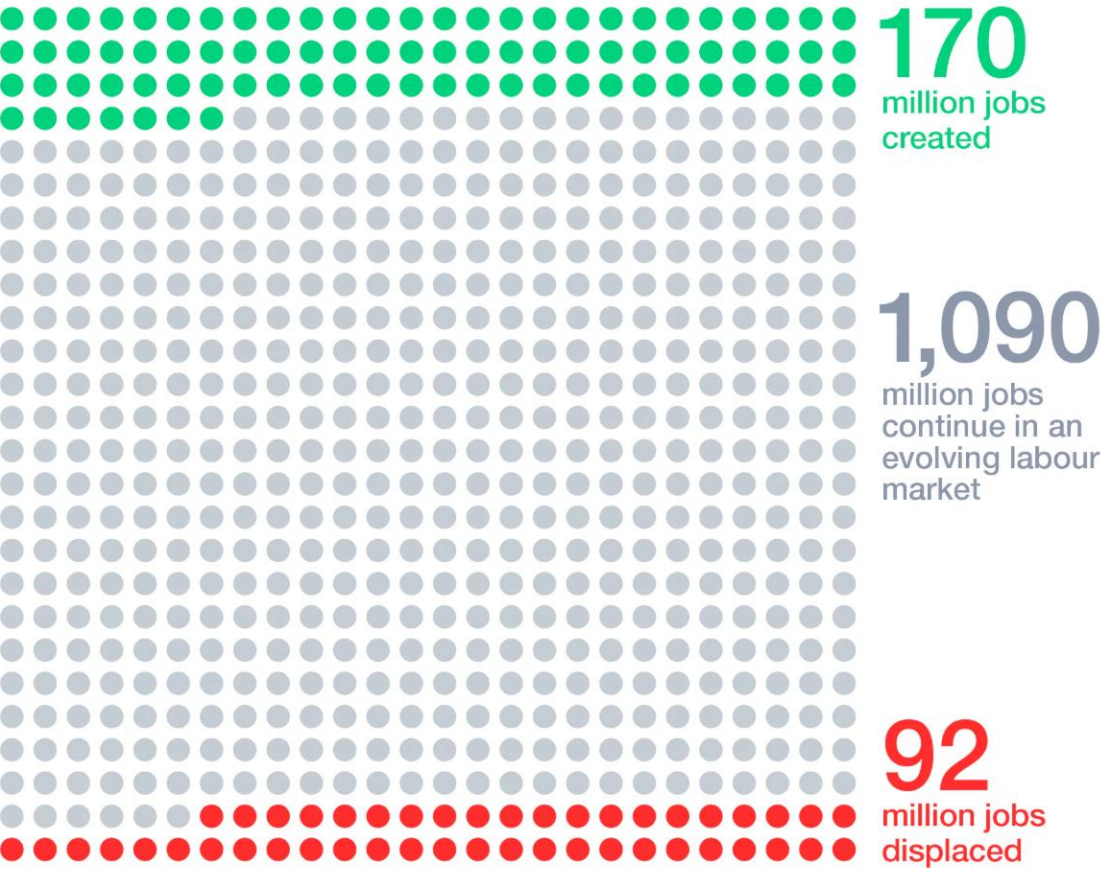


Intelligent
Autonomous
Predictive



Dignity
Empathy
Courage
Resilience
Trust

Total job growth and loss



Source: World Economic Forum. (2025). *Future of Jobs Report 2025*.

Largest growing and declining jobs by 2030



↑ Top largest growing jobs	↓ Top largest declining jobs
1 Farmworkers, labourers and other agricultural workers	1 Cashiers and ticket clerks
2 Light truck or delivery services drivers	2 Administrative assistants and executive secretaries
3 Software and applications developers	3 Building caretakers, cleaners and housekeepers
4 Building framers, finishers and related trades workers	4 Material-recording and stock-keeping clerks
5 Shop salespersons	5 Printing and related trades workers
6 Food processing and related trades workers	6 Accounting, bookkeeping and payroll clerks
7 Car, van and motorcycle drivers	7 Accountants and auditors
8 Nursing professionals	8 Transportation attendants and conductors
9 Food and beverage serving workers	9 Security guards
10 General and operations managers	10 Bank tellers and related clerks
11 Social work and counselling professionals	11 Data entry clerks
12 Project managers	12 Client information and customer service workers
13 University and higher education teachers	13 Graphic designers
14 Secondary education teachers	14 Business services and administration managers
15 Personal care aides	15 Claims adjusters, examiners, and investigators

Future of Jobs Report 2025

Disruption to skills



39% of workers' core skills will change by 2030









Source: World Economic Forum. (2025). *Future of Jobs Report 2025*.

Core skills in 2025













1.  Analytical thinking
2.  Resilience, flexibility and agility
3.  Leadership and social influence
4.  Creative thinking
5.  Motivation and self-awareness
6.  Technological literacy
7.  Empathy and active listening
8.  Curiosity and lifelong learning
9.  Talent management
10.  Service orientation and customer service

 Cognitive skills  Self-efficacy  Working with others  Management skills  Technology skills  Engagement skills

Top 10 fastest growing skills by 2030



1.  AI and big data
2.  Networks and cybersecurity
3.  Technological literacy
4.  Creative thinking
5.  Resilience, flexibility and agility
6.  Curiosity and lifelong learning
7.  Leadership and social influence
8.  Talent management
9.  Analytical thinking
10.  Environmental stewardship

 Cognitive skills  Self-efficacy  Working with others  Management skills  Technology skills  Ethics

A photograph of two people walking across a wet beach at sunset. They are stepping on a series of dark, flat stones that form a path leading towards the ocean. The sun is low on the horizon, creating a bright orange glow and reflecting on the wet sand. The sky is a mix of orange and purple. The people are silhouetted against the bright light of the sunset.

The path to value

(how businesses are changing)

Disparities in AI and human integrations

Investment in AI has surged. But real impact is not keeping pace.

The impact gap

36%

only 36% of executives say they have scaled Gen AI and just 13% report achieving enterprise-wide value.

The spending gap

3X

three times more Gen AI budgets are spent on technology than on people related efforts.

The trust gap

33%

only 33% of employees believe their leaders will make responsible AI decisions.

The skills gap

26%

26% of workers have been trained to collaborate effectively with AI.

The agility gap

61%

61% of CEOs say they are adopting quicker than some employees are comfortable with.

The accountability gap

53%

Of employees say they don't know who's accountable it something goes wrong

The readiness gap

35%

Of workers are satisfied with their current AI tools





Your people are the key to value

36%

actively scaling GenAI

13%

are creating significant value

3x

more GenAI budgets are spent on technology than on people related efforts.

88%

higher scores for value creators when it comes to reshaping talent and ways of working.



The questions we're hearing...

“How do I prepare myself, my Exec and my leaders to lead our people on the transformative journey ahead?”

“What does my workforce need to look like to prepare us for an AI-enabled future, and where is the value really created?”

“How do we create a future – fit, resilient organisation that is well-placed to continuously unlock new value?”

“How will human behavior change in an agentic world?”

“How can my leaders can become architects of change and drive results through AI?”

“How can AI design decisions influence how people use, trust and adopt AI?”

“How do I drive interactions with data as natural as conversing with a human?”

“How should my business leverage agentic infrastructures to drive connectional intelligence?”

“How can I adapt AI to changing human needs through continuous learning?”



Impact at scale: Work and workforce

Across a different set of contexts

Process Reinvention

Data & AI

GCC

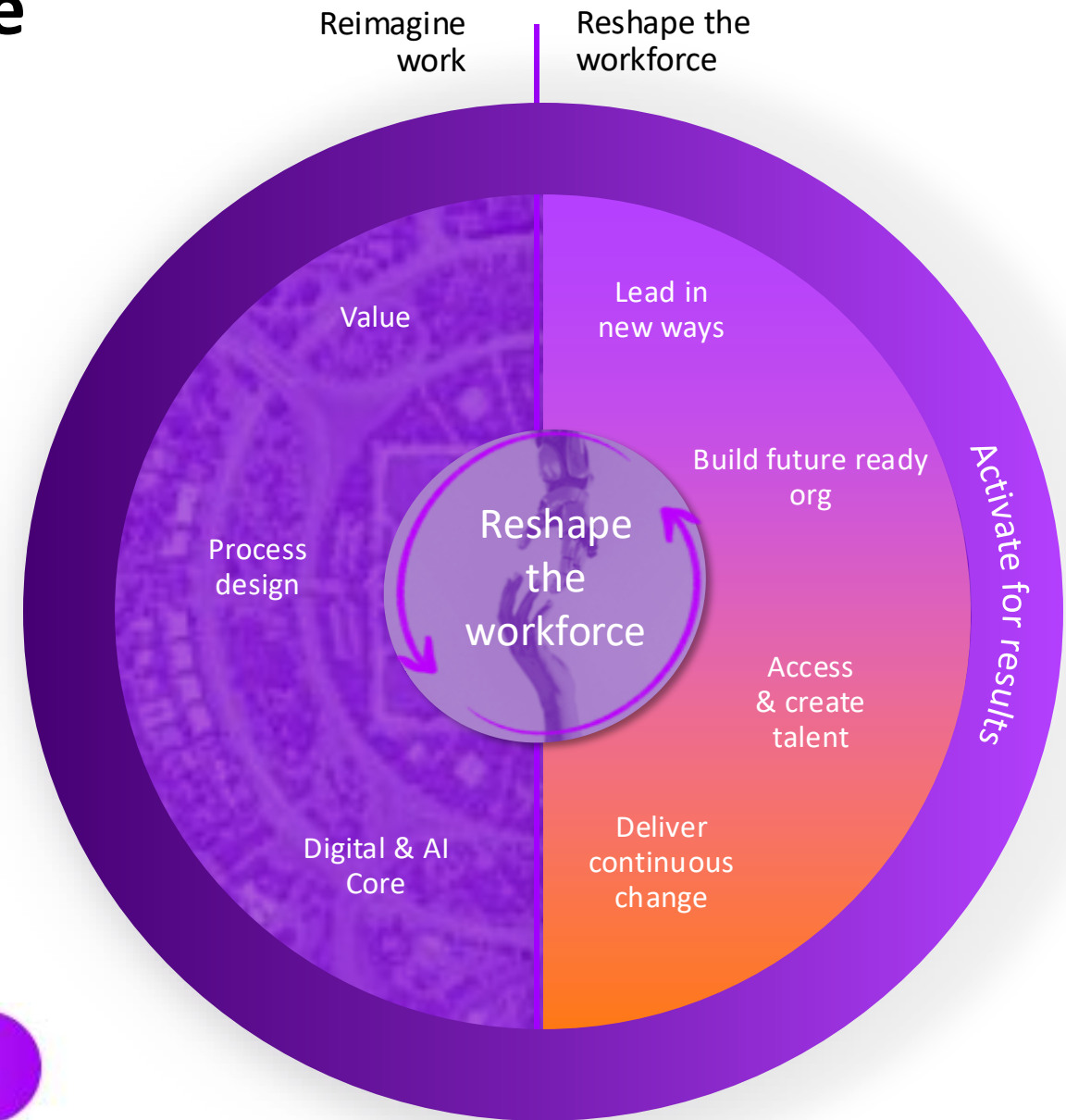
Finance Transformation

Autonomous Supply Chain

Technology

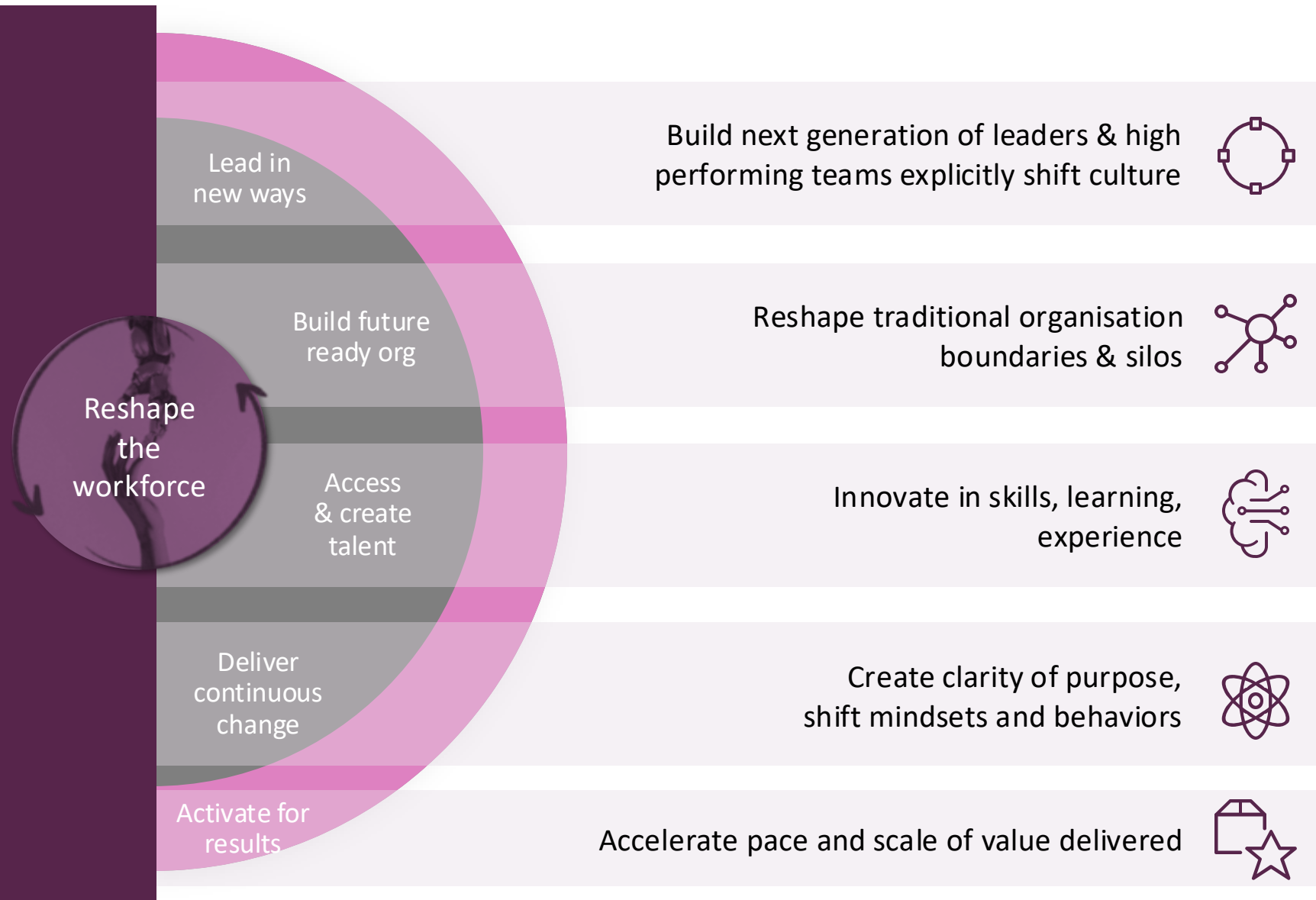
... etc.

... consistent approach to delivering value at scale



The real unlock is in reshaping the workforce

The future workforce will consist of both humans and AI agents, collaborating and defining new ways of working together.



Key Learnings for Human+ Enterprise

Embed in the flow, **adjust the way of working**, don't create another option

Data is key – start where data quality is high while build the knowledge corpus & data foundation

Start & iterate, you will **build trust and improve the solution**

Build modularly, the tech is moving so quick, you will need to **pivot often**

Build with responsible AI from the start – especially key in HR

Security and trust takes time, start with less sensitive use cases

A woman's profile is shown in a three-quarter view, facing right. Her face is partially covered by a semi-transparent digital overlay that features a grid pattern and glowing blue and orange light effects. The background is a solid dark blue.

Human +AI Impact Initiative

Enhancing human ingenuity
with the power of AI

Thank you
Q&A

Panelists:



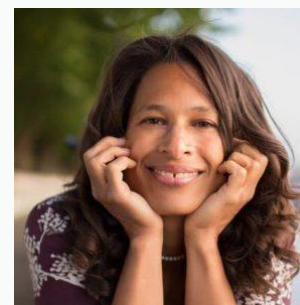
Melina Persson
Client Director UK Water
Sector, Microsoft



Isabella Darin
Policy Manager
Energy UK



Dr Roya Ahmadi
Innovation Programme
Manager, NESO



Andrea Sulzenbacher
Managing Director AI & Data
Accenture

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WUN Feedback: AI in Energy and Water



We really value your feedback – please just take a few moments to share your thoughts.

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Thank you to all our speakers, our generous hosts Accenture & of course to all of WUN's other partners for their ongoing support .



