

accenture **WUN**
womens utilities network

AI in Water & Energy

Tuesday 10th February 2026
5.00pm - 8.30pm
Accenture
30 Fenchurch Street
London, EC3M 3BD



www.thewun.co.uk/events [Register Now](#)

WUN
womens utilities network

We will be starting shortly
AI in Water & Energy

Join today - free to join, free to attend events



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Welcome to Fenchurch Street

We would like to bring to your attention some important information regarding the facilities and safety procedures in our office.

🔍 Across the floor, there are two male and two female toilets available, each corridor equipped with directional signs for easy accessibility. In addition to the standard facilities, each restroom is also equipped with an accessible toilet. We also have all-inclusive facilities.

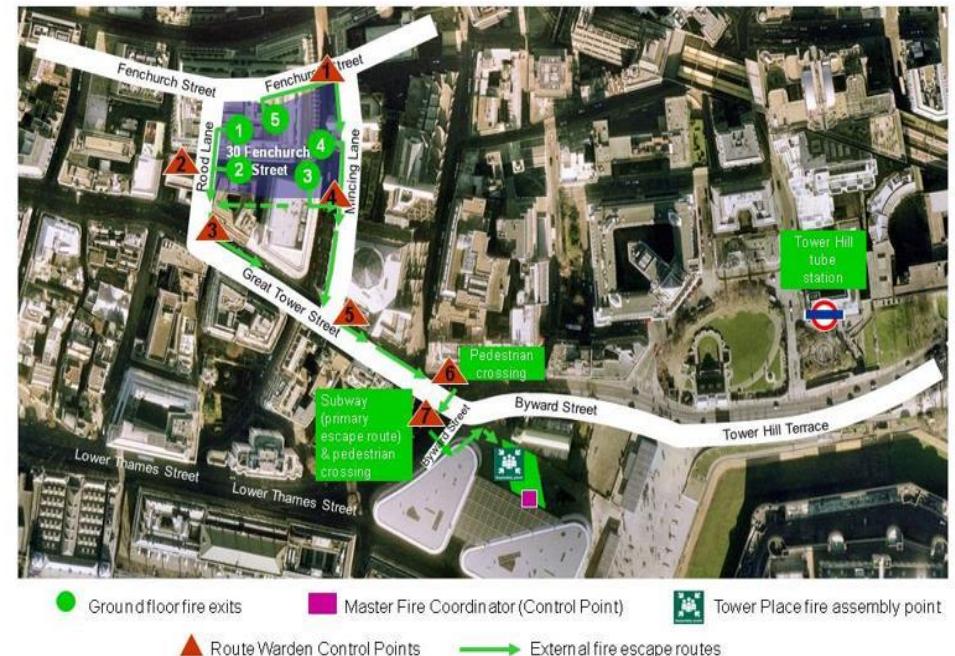
⚠️ In the unlikely event of a fire, please note that our office operates a **phased evacuation process**, where floors are evacuated one by one in a pre-set sequence, dependent on the location of the fire.

It is essential to understand that there are two types of fire alarms in the building: Alert and Evacuation.

The Alert alarm is indicated by a female voice message with a stand-by message, while the Evacuation alarm is indicated by a male voice message with an evacuation message.

To ensure the safety of all occupants, please:

- ✗ DO NOT use the lifts during an evacuation,
- ✗ DO NOT stop to collect personal belongings, and
- ✗ DO NOT re-enter the building until you have been advised that it is safe to do so. Instead, make your way directly to the assembly point highlighted below.



WELCOME



Jo Butlin,
WUN Co-Founder
& Director

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A row of circular profile pictures of several people, likely speakers or hosts, followed by a large green circular graphic with a white geometric pattern.

www.thewun.co.uk/events

Register Now

The utilities sector is lacking in diversity with women being generally under-represented, particularly in senior roles.

WUN was started in 2018 when a group of likeminded women, working in utilities, united around a common cause. The founders were not only passionate about the industry they worked in, but also passionate about the contribution women were making and could continue to make in the future. We now have over 10,800 members and 80+ partners.

10,800+
Members

**Regular
Events &
Content**

**Mentoring
Programme
& Network**

80+
Partners

love
every
drop.

anglianwater

business stream
A SCOTTISH WATER COMPANY

engage

Utility Week

ELEXON

MQSL

Lanes Group plc

accenture

SGN
Your gas. Our network.

TEC e
ENERGY & EDUCATION CONNECTED

national
gas

WATER for LIFE
from Southern Water.

SIAPARTNERS

ENSEK

Baringa

Alt HAN Co

the
marketing
pod

UW

south east water

Scottish & Southern
Electricity Networks
TRANSMISSION

IDenteq

MF
F Y L D

Affinity Water

ENERGY &
UTILITY SKILLS

Thames Water

iGEM

ESTABLISHED FOR OVER 50 YEARS
W-I-O-A
Australia
EXCELLENCE IN OPERATIONS

R2M

Northern
Gas Networks

NESO
National Energy
System Operator

bfy
GROUP

THE PIPELINE INDUSTRIES GUILD

px

GREEN
GEN
CYMRU

CGU

SITIO

MEUC
Major Energy
Users' Council

BRITISH
WATER

Cadent
Your Gas Network

YTL UK
YTL GROUP

YTL

scottish
renewables®

education
and
employers

Portsmouth
Water

AFRY
AF PÖRY

KIER
firstsource®

skewb

WNS
Part of Capgemini

EVOLVE | ENERGY

ddc...
The DDC Group

M GROUP
South Staffordshire Plc

engie
everflow®
FLO GAS

stonbury

Including:
protech group DT GEN ENERGY ENERGIES



WUN Events – Coming Up

- **27th April 12pm #IAmRemarkable Workshop**
- **29th April 2026 12pm WUNForAll – Making Data Human – the opportunities and pitfalls of smart metering (Virtual Event)**
- **19th – 20th May 2026 – Utility Week Live, NEC Birmingham**
- **Save the Date:** Women in Utilities Awards 3rd July 2026 – entries now open until 19th March 2026 – 16 categories including 3 new additions: #SpeakUp, Technology Champion, Frontline Excellence Award

Further in person and virtual events will be announced shortly including regional events



WUNForWellbeing - "Living Your Best Life" with Anna Black & Genevieve Hallam with WUN Advocate, Gill Edwards

WUN Advocate Gill Edwards, chats with Anna Black (PT and Perimeno Coach) and Gen Hallam (Nutrition Coach) from "The 40s Woman and Beyond".

They share further valuable insights for all women on the impact of hormonal changes and offer simple lifestyle tips to support your well-being.

This is a great listen with some simple advice on stress, nutrition, movement, sleep whatever your age to set you up for "living you best life."

You can also catch up with Anna and Gen as they led the inciteful session - WUNForWellbeing - The 40s Woman and Beyond, including Q&A - [recording now available](#)

WUN Podcasts

Listen to our latest podcasts
More coming soon !



Are regulators providing the right environment to achieve the utility sector goals?

In this episode, WUN Director Sarah McMath, MOSL brings together Emma Baker, Wessex Water, David Black, former Chief Executive of Ofwat and Zoe Morrissey NESO to explore whether current frameworks are fit for purpose – and what must change. They examine how prescriptive, fragmented rules can block innovation and outcomes, and why outcomes-based regulation, better codes and smarter use of innovation funds matter.

The panel links this directly to live reforms, including the UK government's plan to abolish Ofwat and create a new single water regulator by combining functions from Ofwat, the Environment Agency, Natural England and the Drinking Water Inspectorate, in the biggest overhaul of the sector since privatisation.

You can follow our podcast on Apple Podcasts, Spotify, Amazon Music and wherever else you get your podcasts – just search "WUN4ALL".
Or just click through from the website: <https://thewun.co.uk/news-blogs/>

Join the free WUN Mentoring Programme



5 yellow stars

I really didn't think I could share anything valuable, and now I feel like my mentees give so much inspiration to me. I love the diversity too, because I have mentees from entry level up to aiming for director stage, and it's really good to see the broad range of what women want to achieve in our industry "

- JULIA STICHLING,
WUN MENTOR

JOIN TODAY!
WWW.THEWUN.CO.UK

WUN
womens utilities network

WUN offers mentoring to women at any stage of their career in the utilities sectors.

We are hugely privileged to have over **190+** fantastic experienced mentors within the WUN mentoring Programme.

With growing numbers of Mentors and Mentees we are delighted with the community and support fostered within the mentoring programme



5 yellow stars

Last year I started working on new projects with a lot of new people and finding my ground and being confident was very challenging. I signed up to the mentorship programme hoping to find some guidance in how to gain confidence in my work environment.

Victoria has been amazing, she has given me a lot of tools, she has helped me navigate complex relationships and projects at work. Thanks to her I managed to be more confident and improve my leadership skills. I would really recommend to anyone to try the mentorship scheme as it has been very valuable to me.

Albertine Guiton -
WUN Mentee

WWW.THEWUN.CO.UK

If you are interested in becoming a Mentor or Mentee, please visit our website: <https://wun.onpld.com>

Best Practice Toolkit



New for 2026: The WUN Toolkit

A comprehensive collation of stories, insights and practical tools designed to support meaningful and lasting change in the workplace – spanning operational environments, organizational cultures, career stages, mentoring and building community

Good to be here



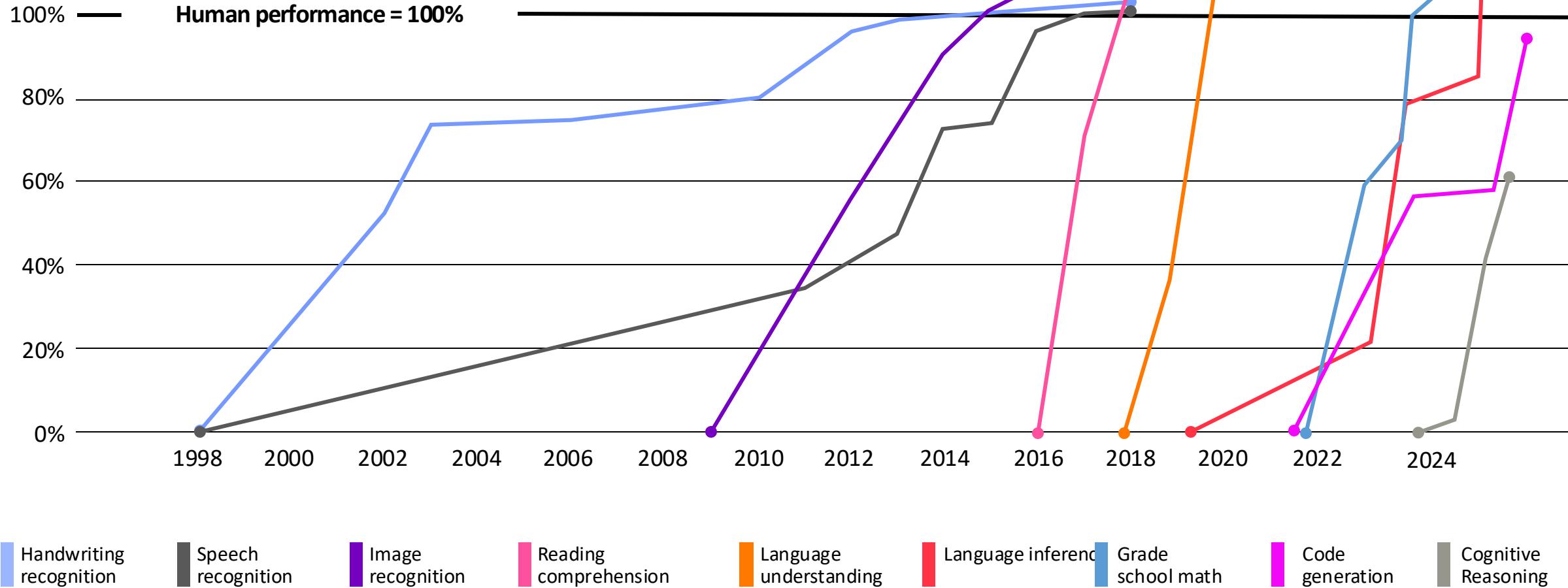
Nick Tate

EMEA Lead
T&O / Reinvention

Human +AI Impact Initiative

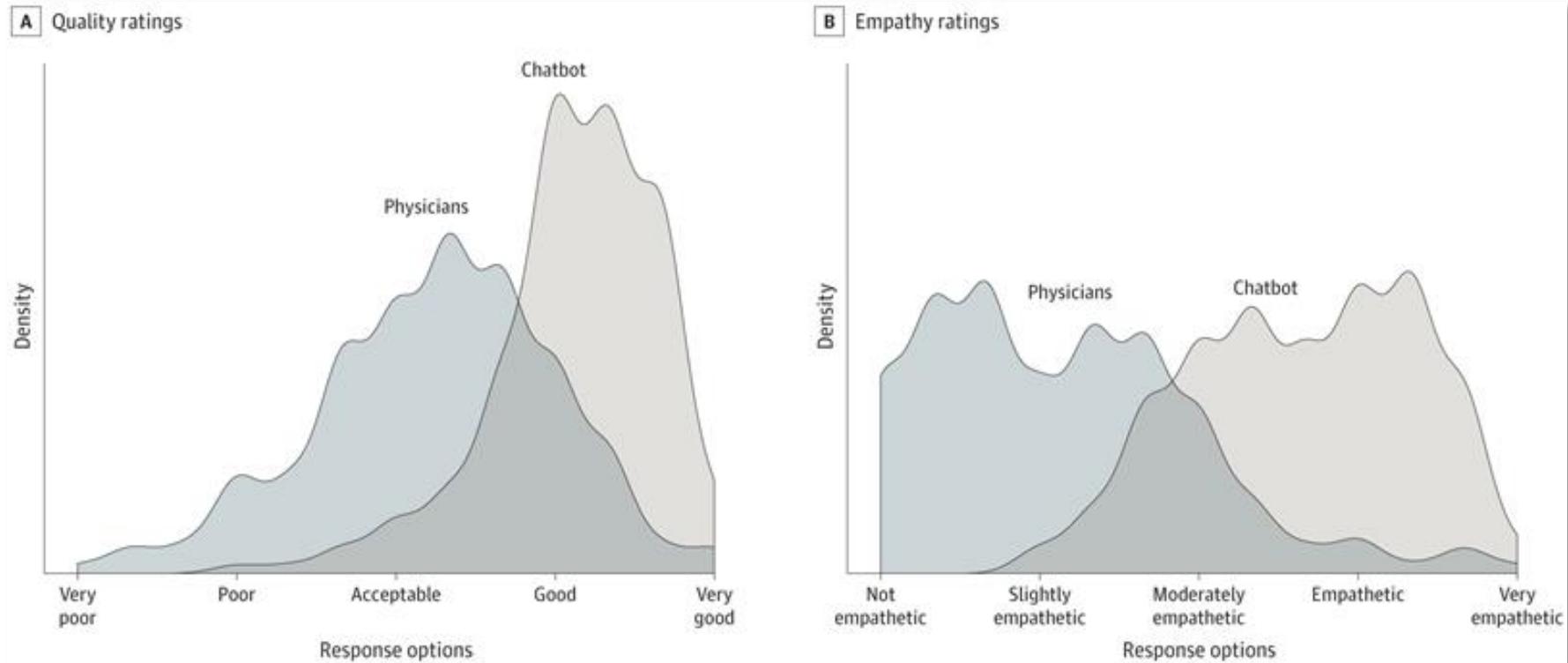
*Enhancing human ingenuity
with the power of AI*

AI exceeding human capabilities faster and faster



Gen AI is both, more effective and more empathic

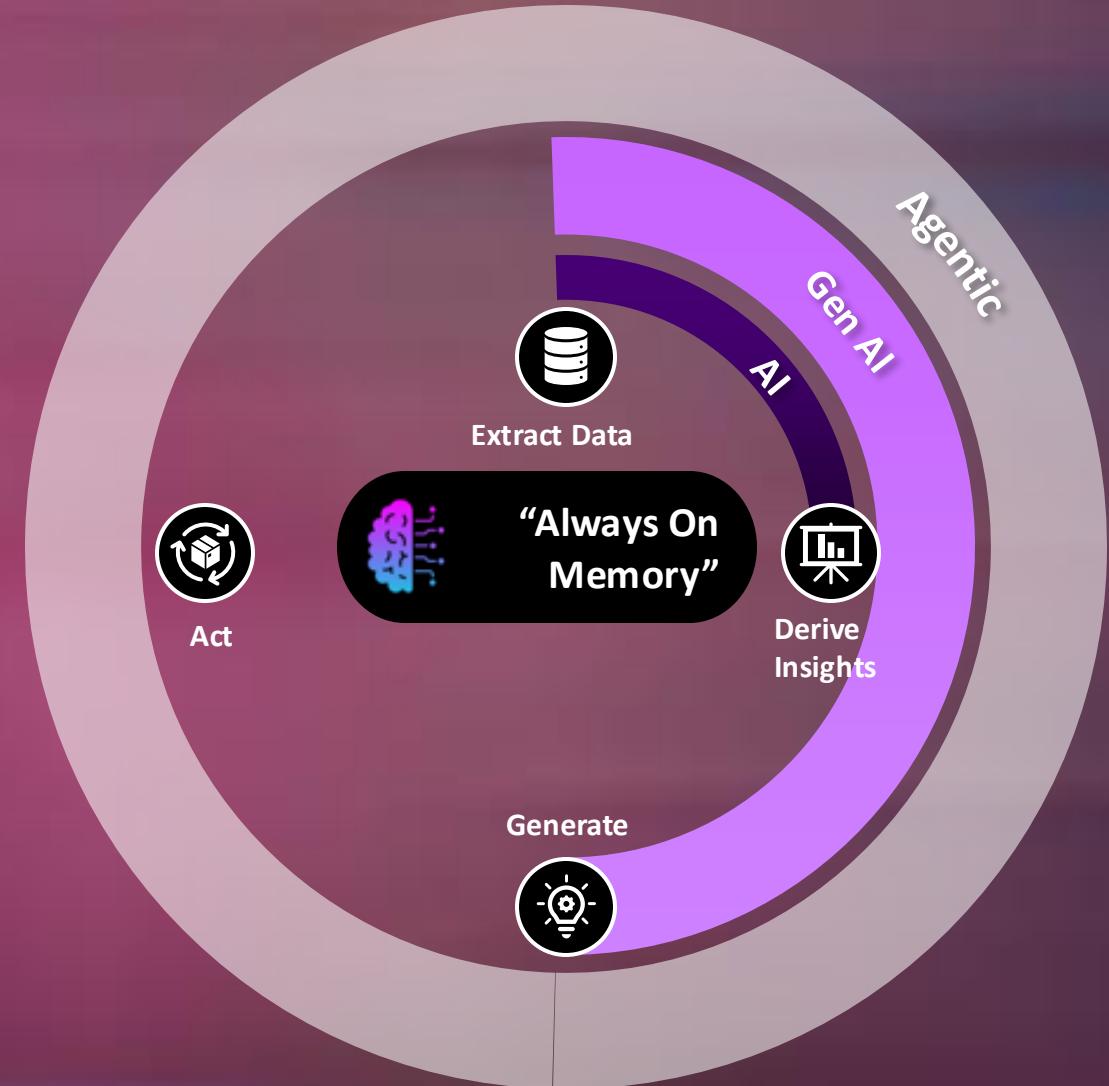
Distribution of Average Quality and Empathy Ratings for Chatbot and Physician Responses to Patient Questions



Physicians and ChatGPT “Chatbot”, kernel density plots are shown for the average across 3 independent licensed health care professional evaluators using principles of crowd evaluation. A, The overall quality metric is shown. B, The overall empathy metric is shown.

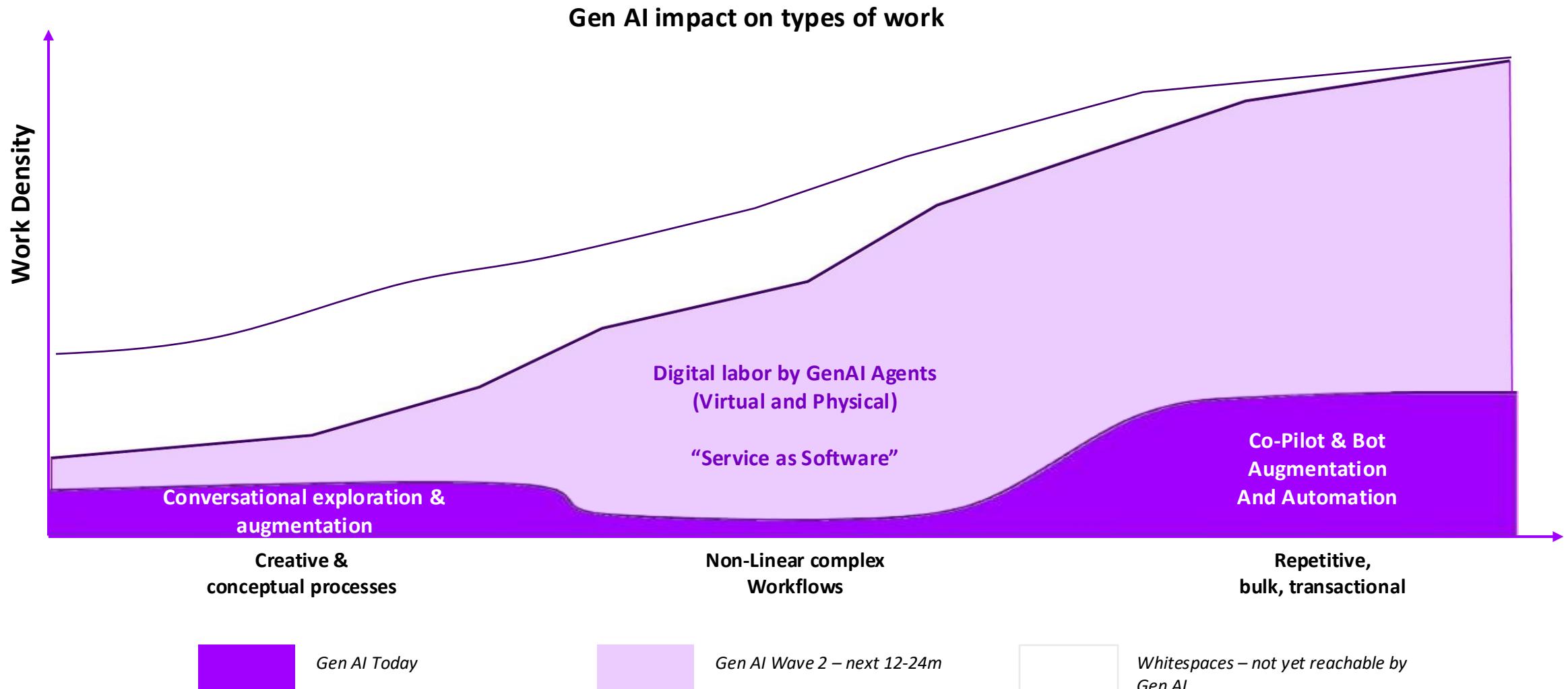
Source: Ayers JW, Poliak A, Dredze M, et al. Comparing Physician and Artificial Intelligence Chatbot Responses to Patient Questions Posted to a Public Social Media Forum. *JAMA Intern Med.* 2023;183(6):589–596. doi:10.1001/jamainternmed.2023.1838

The power of
AI lies in its potent
blend of
intelligence
and action



Living and breathing... model that is self-learning

Agents open up the door to digital labor





The Human+ Enterprise



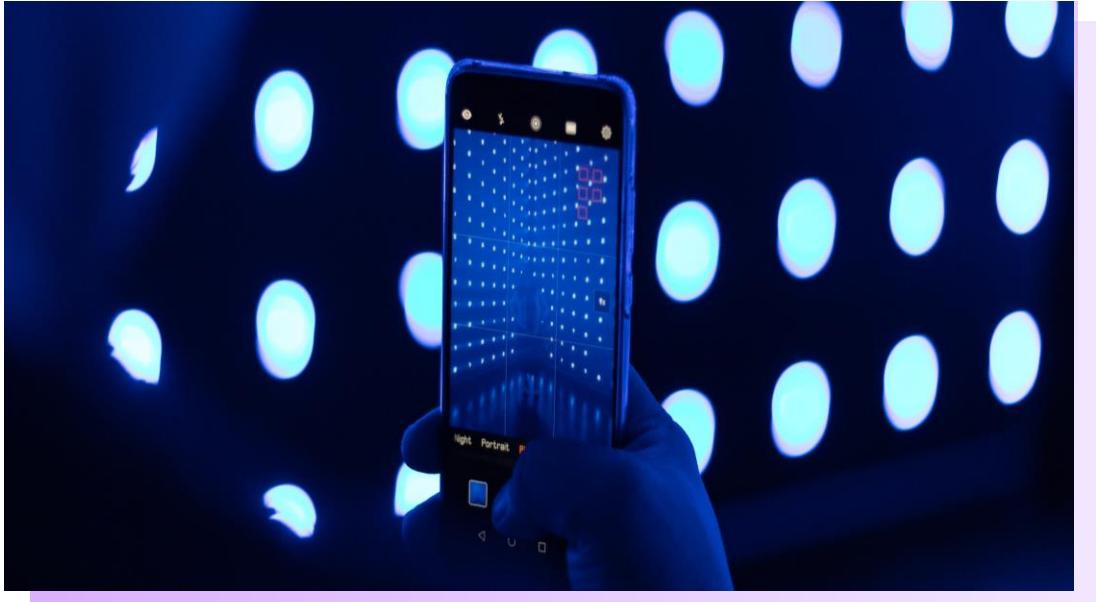
**YOU WILL BE THE LAST
LEADERS IN HISTORY TO
MANAGE A PURELY
HUMAN WORKFORCE**

The future human workforce



The future AI + Agent workforce

The intelligent age is actually about people

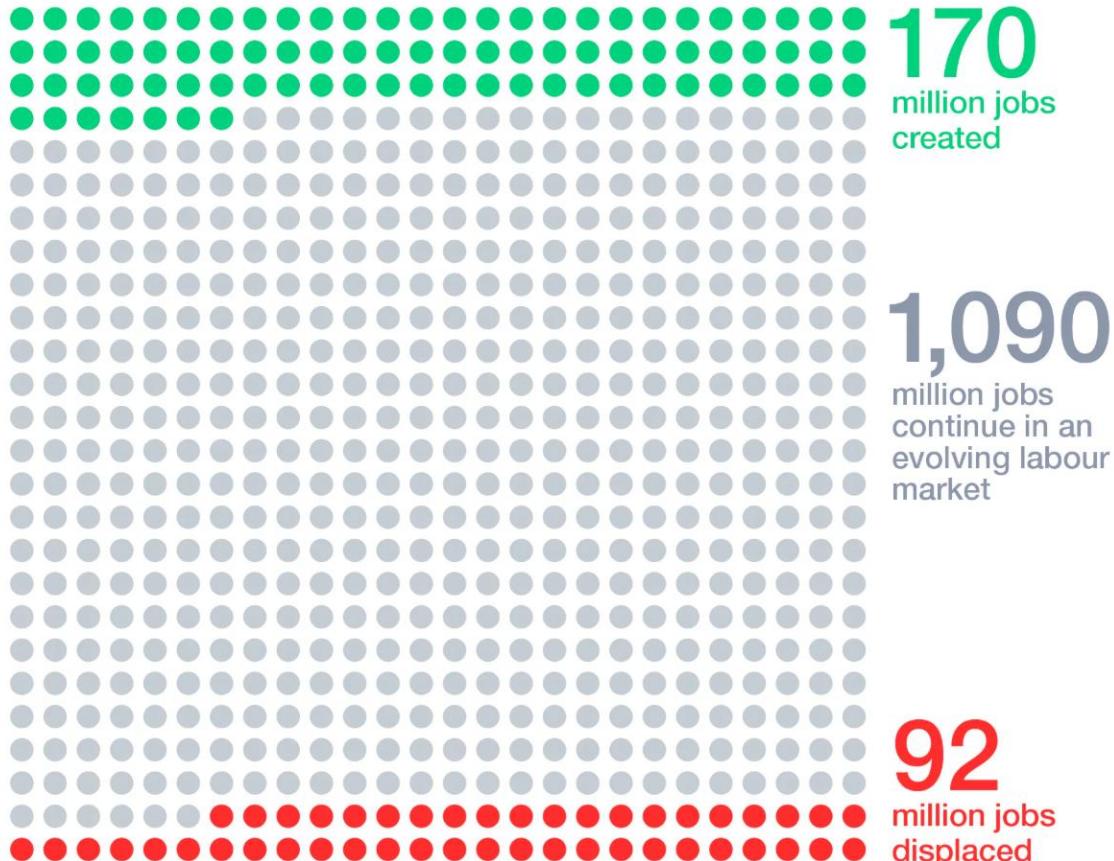


Intelligent
Autonomous
Predictive



Dignity
Empathy
Courage
Resilience
Trust

Total job growth and loss



Source: World Economic Forum. (2025). *Future of Jobs Report 2025*.

Largest growing and declining jobs by 2030

↑ Top largest growing jobs	↓ Top largest declining jobs
1 Farmworkers, labourers and other agricultural workers	1 Cashiers and ticket clerks
2 Light truck or delivery services drivers	2 Administrative assistants and executive secretaries
3 Software and applications developers	3 Building caretakers, cleaners and housekeepers
4 Building framers, finishers and related trades workers	4 Material-recording and stock-keeping clerks
5 Shop salespersons	5 Printing and related trades workers
6 Food processing and related trades workers	6 Accounting, bookkeeping and payroll clerks
7 Car, van and motorcycle drivers	7 Accountants and auditors
8 Nursing professionals	8 Transportation attendants and conductors
9 Food and beverage serving workers	9 Security guards
10 General and operations managers	10 Bank tellers and related clerks
11 Social work and counselling professionals	11 Data entry clerks
12 Project managers	12 Client information and customer service workers
13 University and higher education teachers	13 Graphic designers
14 Secondary education teachers	14 Business services and administration managers
15 Personal care aides	15 Claims adjusters, examiners, and investigators

Future of Jobs Report 2025

Disruption to skills



39% of workers' core skills will change by 2030



Source: World Economic Forum. (2025). *Future of Jobs Report 2025*.

Core skills in 2025



1. Analytical thinking
2. Resilience, flexibility and agility
3. Leadership and social influence
4. Creative thinking
5. Motivation and self-awareness
6. Technological literacy
7. Empathy and active listening
8. Curiosity and lifelong learning
9. Talent management
10. Service orientation and customer service

● Cognitive skills ● Self-efficacy ● Working with others ● Management skills ● Technology skills ● Engagement skills



Top 10 fastest growing skills by 2030



1. AI and big data
2. Networks and cybersecurity
3. Technological literacy
4. Creative thinking
5. Resilience, flexibility and agility
6. Curiosity and lifelong learning
7. Leadership and social influence
8. Talent management
9. Analytical thinking
10. Environmental stewardship

● Cognitive skills ● Self-efficacy ● Working with others ● Management skills ● Technology skills ● Ethics

The path to value

(how businesses are changing)

Disparities in AI and human integrations

Investment in AI has surged. But real impact is not keeping pace.

The impact gap

36%

only 36% of executives say they have scaled Gen AI and just 13% report achieving enterprise-wide value.

The spending gap

3X

three times more Gen AI budgets are spent on technology than on people related efforts.

The trust gap

33%

only 33% of employees believe their leaders will make responsible AI decisions.

The skills gap

26%

26% of workers have been trained to collaborate effectively with AI.

The agility gap

61%

61% of CEOs say they are adopting quicker than some employees are comfortable with.

The accountability gap

53%

Of employees say they don't know who's accountable if something goes wrong

The readiness gap

35%

Of workers are satisfied with their current AI tools

Source: [Generating growth: How generative AI can power the UK's reinvention](#). Accenture 2024.

[Making Reinvention Real with GenAI](#). Accenture 2025

Learning Reinvented. Accenture 2024



A professional office environment where diverse individuals are working together. A woman in the foreground is smiling and looking towards the camera. A man in the background is gesturing with his hands while speaking. The office is filled with desks, papers, and office equipment.

Your **people** are the key to **value**

36%

actively scaling GenAI

13%

are creating significant value

3x

more GenAI budgets are spent
on technology than on people
related efforts.

88%

higher scores for value creators
when it comes to reshaping
talent and ways of working.

The questions we're hearing...

“How do I prepare myself, my Exec and my leaders to lead our people on the transformative journey ahead?”

“How will human behavior change in an agentic world?”

“How do I drive interactions with data as natural as conversing with a human?”

“What does my workforce need to look like to prepare us for an AI-enabled future, and where is the value really created?”

“How can my leaders can become architects of change and drive results through AI?”

“How should my business leverage agentic infrastructures to drive connectional intelligence?”

“How do we create a future – fit, resilient organisation that is well-placed to continuously unlock new value?”

“How can AI design decisions influence how people use, trust and adopt AI?”

“How can I adapt AI to changing human needs through continuous learning?”

Impact at scale: Work and workforce

Across a different set of contexts

Process Reinvention

Data & AI

GCC

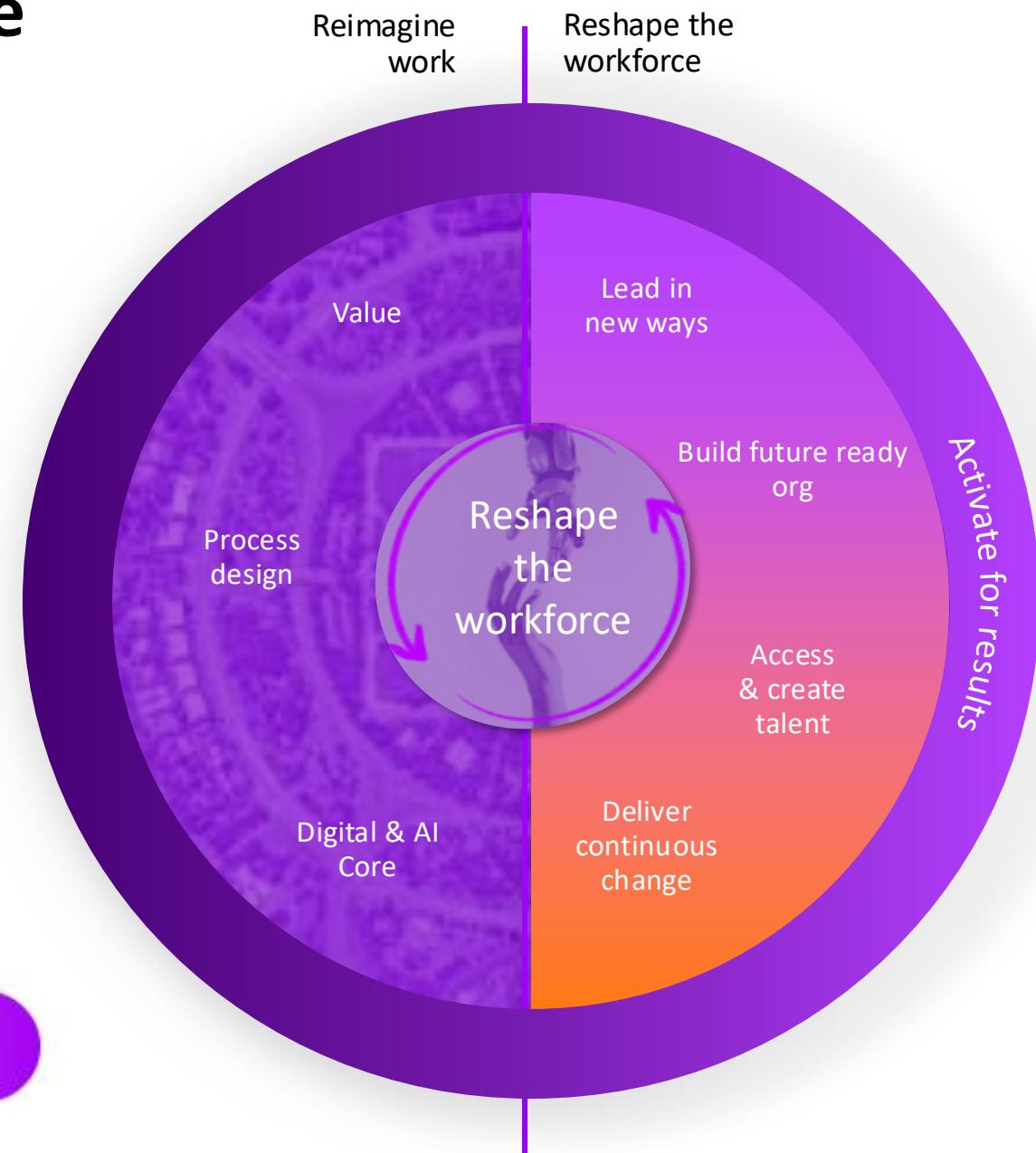
Finance Transformation

Autonomous Supply Chain

Technology

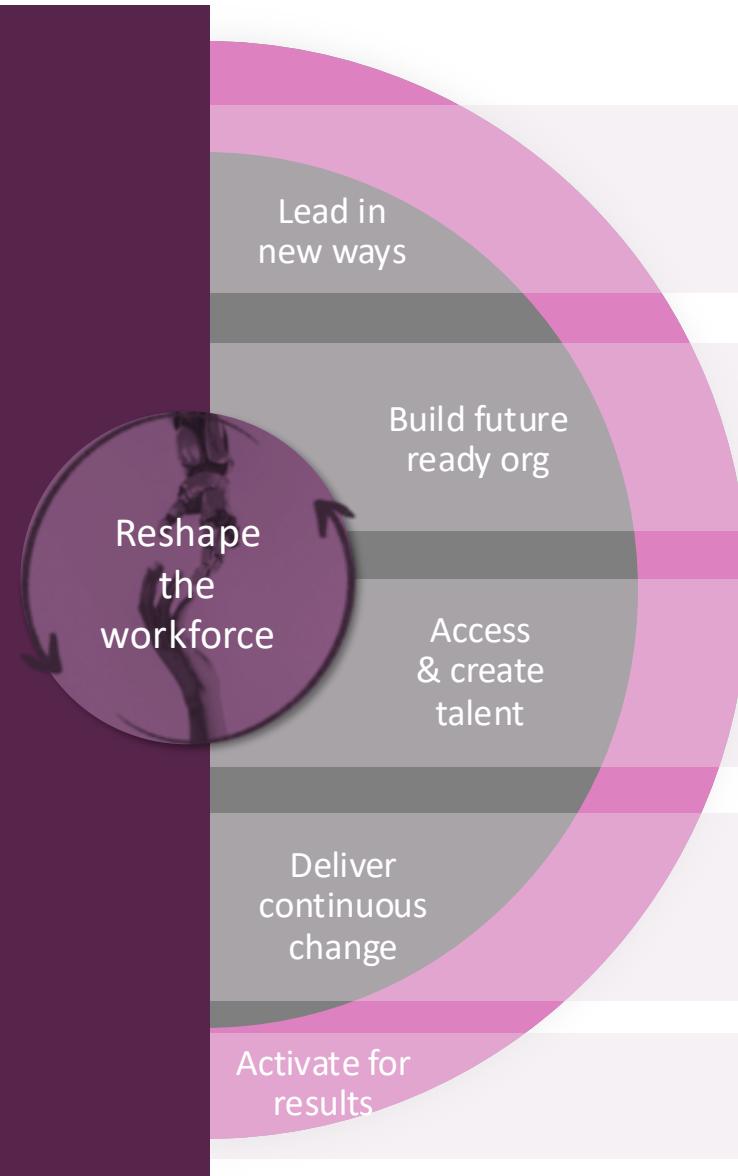
... etc.

... consistent approach to delivering value at scale



The real unlock is in reshaping the workforce

The future workforce will consist of both humans and AI agents, collaborating and defining new ways of working together.



Build next generation of leaders & high performing teams explicitly shift culture



Reshape traditional organisation boundaries & silos



Innovate in skills, learning, experience



Create clarity of purpose, shift mindsets and behaviors



Accelerate pace and scale of value delivered



Key Learnings for Human+ Enterprise

Embed in the flow, **adjust the way of working**, don't create another option

Data is key – start where data quality is high while build the knowledge corpus & data foundation

Build modularly, the tech is moving so quick, you will need to **pivot often**

Build with responsible AI from the start – especially key in HR

Start & iterate, you will **build trust and improve the solution**

Security and trust takes time, start with less sensitive use cases

Human +AI Impact Initiative

*Enhancing human ingenuity
with the power of AI*

Thank you
Q&A

Panelists:



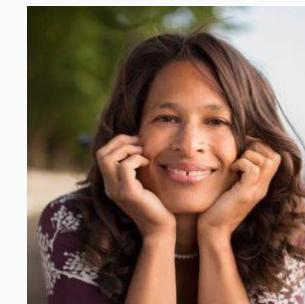
Melina Persson
Client Director UK Water Sector, Microsoft



Isabella Darin
Policy Manager
Energy UK



Dr Roya Ahmadi
Innovation Programme Manager, NESO



Andrea Sulzenbacher
Managing Director AI & Data
Accenture

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We really value your feedback – please just take a few moments to share your thoughts.

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Thank you to all our speakers, our generous hosts Accenture & of course to all of WUN's other partners for their ongoing support .

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Clancy

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engie

everflow®

Including:

protech
group

DT GEN

EQUITY
ENERGIES

UW

FLO GAS

stonbury

South Staffordshire Plc

CGU

SITIO

bfy
GROUP

edf

GREEN
GEN
CYMRU

AFRY
AF PÖRY

KIER
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skewb

EUA
energy&utilities alliance

EVOLVE | ENERGY

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