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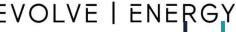
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WUN Careers Event 2025







Welcome

Hayley Monks WUN Co- Founder & Director







Alex Howe
Director of Policy and
External Affairs, ENA







Keynote Speaker:



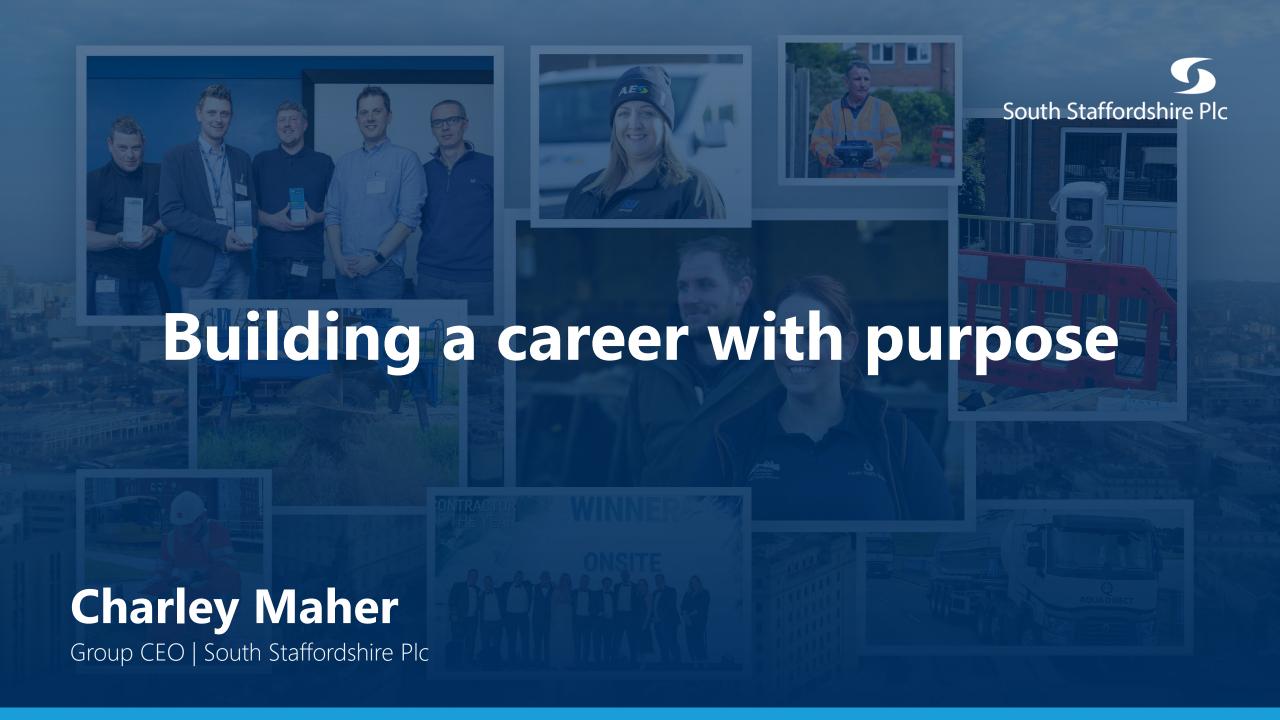
Charley Mayer, Group Chief Executive Officer, South Staffordshire Plc

Charley was appointed South Staffordshire Plc's Group Chief Executive Officer in 2023. Prior to joining, Charley worked for YTL UK, as Chief Commercial Officer of Wessex Water Group, and Managing Director at Pelican Business Services and water2business. Earlier in her career she was with NatWest and the RBS Group.

Charley is passionate that essential services and infrastructure should always deliver for customers, clients and our planet, and has over 20 years of experience, focused on driving business growth and delivering high standards of customer service and client delivery, engaging stakeholders in a variety of sectors. A passionate enabler of people, Charley has achieved success as a leader developing cultures and connections focused on people thriving, supporting communities and creating social value.







South Staffordshire Plc A diverse group operating in regulated environments

Regulated water companies



South Staffs Water Cambridge Water

Engineering and asset health businesses





Compliance, safety and certification services businesses





Utility network design and energy installation





Digital, data and customer solutions division





Commercial water provision and delivery





Key Operating Stats:

- One Group
- 14 Companies
- c. 3000 Employees
- c. 1.6m Customers
- 1000+ clients
- £450m Turnover

A Shared Vision:

To help create a world where essential services and infrastructure deliver for our customers, clients and our planet.

Check our careers portal out for current opportunities! careers.south-staffordshire.com



My career journey to CEO

South Staffordshire Plc



South Staffordshire Plc

What I learnt along the way

I feel happiest when I have a plan

So I plan

The highs fuelled my ambition, and the lows strengthened my resilience

You're not always moving forward

Progress isn't always about perfection, it's about showing up, learning and evolving

To find my people and to surround myself with those I respect, trust and can grow with

Performance management and coaching are essential skills for leaders which not many do well

To be honest about my strengths and development, and to maximise deployment of my superpowers

Focusing on Values & Purpose

Big Bold moves Or...

Brilliant Basics

and getting the small things right, consistently

What do you want to be known for?

A People first approach









Operate with empathy: Trust builds teams that thrive

Actively champion inclusion: Everyone belongs & every voice matters **Celebrate contribution:**

Be someone that supports others to rise

Building resilience, confidence and competence

Events that shape you

- Not getting the job or opportunity
- Failing at something important to you
- Bullying or poor workplace behaviour
- Working for someone with lower capability
- Bereavement
- Divorce/Relationship breakdown
- Pregnancy & Maternity
- Motherhood
- Selling/moving home
- Peri Menopause

Do your job and deliver your results

- What is being measured? Use Data and facts
- Action plan for outputs with a clear operating rhythm
- Prioritise but do it properly with focus laser focus
- Brilliant basics what are they? Be consistent
- Learn to communicate effectively
- Seek feedback, explore learnings
- Get trained and learn how to coach properly!
- Practise performance management like a religion
- Be the mistress of meaningful recognition
- Use mentors and mentor for support and growth
- Identify your superpower and use it shamelessly
- Understand your drivers and plan your reward affordshire Plc





Advice to my younger self

Stay curious:

Lean in to feedback: listen, reflect and grow

Be courageous:

Insight, instinct, transparency and non-negotiables

Take the initiative:

Spot opportunities, propose solutions & act before being asked

Be consistent:

Values-led and leading by example

Collaborate and support:

you can't deliver on your own

Act with integrity:

Do the right thing, even when no one is watching







Juliet Summers, WUN Associate & Director - Inner Talent

Career Wheel







Careering into Success...







October 2025 www.innertalent.co.uk

About Me



Juliet Summers

I'm passionate about supporting and inspiring people to thrive in their careers and unleashing the talent in organisations to drive success. This is my 'why?' and inspired me to set up INNER TALENT Ltd.

I'm a talent management expert and ICF ACC accredited coach with over 20 years experience in the retail and utility industries. I've delivered all aspects of HR at different levels and worked with many individuals and leadership teams. I've driven talent strategy, practices and led teams alongside coaching, mentoring, facilitating and developing individuals. I work with individuals, groups and organisations through coaching, mentoring and leadership development facilitation.

I especially love helping women navigate their careers and life.

If you want to progress in leadership, life or career, then I'm here to help.

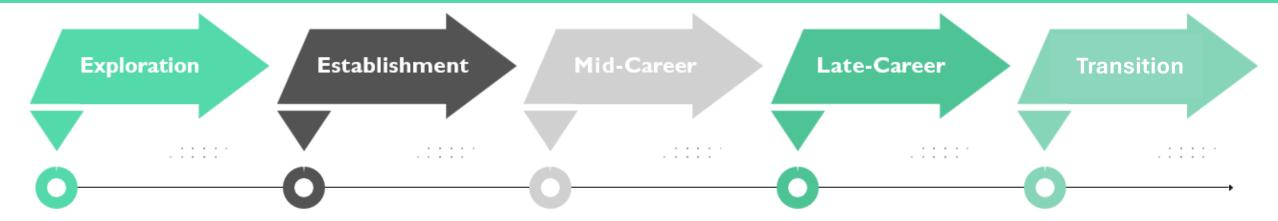
I'm mum to two boys which keeps me on my toes so you'll also find me running which is one of my other passions!







Career stages



This is the stage before gaining permanent employment and shapes the direction of our professional ambitions.

Establishment is the second stage, when we are focused on learning our profession and establishing our place in the workplace.

The third stage is mid-career when we are confident in the workplace, taking on additional roles and very often enjoy promotions.

Late-career is when we are more focused on supporting others' careers, rather than our own. The final stage is transition, when we generally retire from our profession, although we may take on further roles during our retirement.



Career stages – challenges

Exploration

Establishment

Mid-Career

Late-Career

Transition

- Lack of confidence
- Imposter syndrome
- Limited mentors
- Gender stereotypes
- Knowledge & experience gaps

- Workplace biases
- Balancing personal and professional demands
- Lack of visibility
- Pay disparity
- Self-advocacy struggles

- Stepping into leadership
- Promotions
- Burnout
- Glass ceiling
- Imposter syndrome
- Networking gaps
- Balancing caregiving responsibilities
- Motherload
- Peri-menopause
- Parental leave

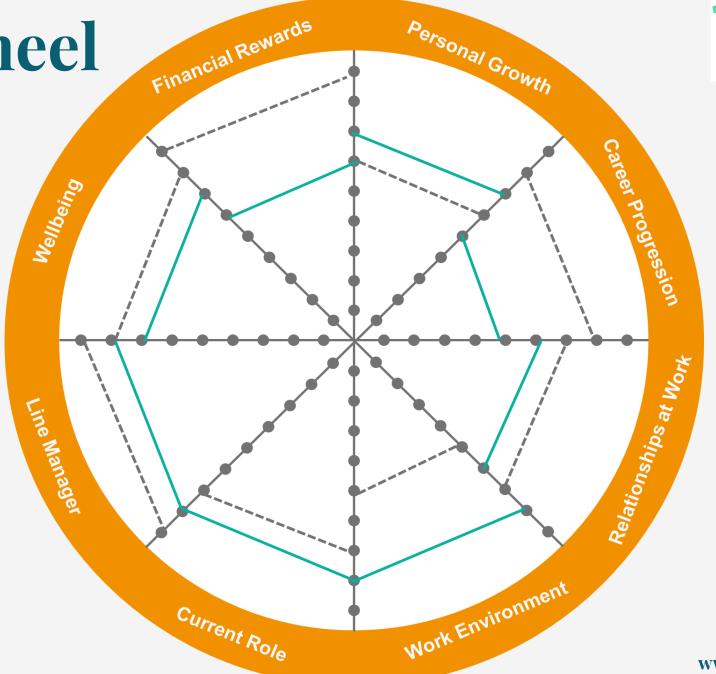
- Promotions or second careers
- Career stagnation
- Feeling overlooked
- Generational biases
- Lack of mentoring opportunities
- Health
- Menopause

- Staying relevant
- Feeling undervalued
- Limited transition support
- Financial insecurity
- Loss of identity
- Portfolio careers



Career Wheel



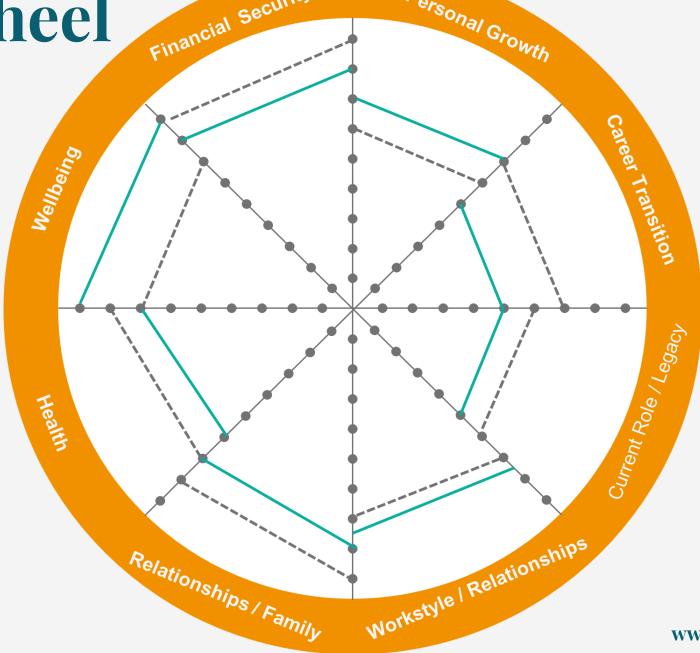


Current Satisfaction level

Ideal Satisfaction level

Financial Security Personal Growth Career Wheel





Current Satisfaction level

Ideal Satisfaction level

www.innertalent.co.uk

Creating your career wheel

- What does 'success' mean to you?
- Map out your career wheel what's important now and looking forward?
- What's your current level of satisfaction / success?
- What would you like it to be for you?
- How do you feel about your wheel?
- Where are any gaps?
- What can you do to close the gaps?





Thank you!

Contact me at

https://www.linkedin.com/in/juliet-summers/
julietsummers@innertalent.co.uk
Find us at www.innertalent.co.uk







Panel Discussion:



Sarah Hopkins, WUN Director & Pathways People Solutions (Chair)

Charley Maher, South Staffordshire Plc

Amanda Bridger, Anglian Water

Aimee Burnham, Computacenter

Maria Blakley, Women on Boards







WUN Careers Event 2025

Thank you to all our inspiring speakers our generous hosts **Energy Networks Association (ENA)** & kind sponsors Microsoft and Computacenter





Karen Anderson **WUN Programme** Development Manager











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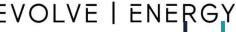
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Dates for your diary WUN Events & on the road





18th November 2025 WUNForWELLBEING-Work+Family: The Wellbeing Equation (Virtual Event)

4th Dec 2025 #SpeakUp - Empowered Women Empowered Workplaces (Virtual Event)



MEUC Autumn Conference 15th Oct 25 British Water's Women on Water Conference 23rd Oct TEC Annual Conference 13th Nov Utility Week Forum 25-26th Nov

Save the date – 3rd July 2026 Women In Utilities Awards in association with Utility Week







Further events for 2025/26 will be announced periodically



Join the free WUN Mentoring
Programme



WUN offers mentoring to women at any stage of their career in the utilities sector.

We are hugely privileged to have over 160 fantastic experienced mentors within the WUN mentoring programme.

With growing numbers of Mentors and Mentees we are delighted with the community and support fostered within the mentoring programme.

One Stop Shop – WUN Jobs Board



Looking for a new job can be daunting as well as exciting so WUN are here to help!

Many of our partners have a huge variety of roles in their organisations – whether you are just starting out in utilities, looking for an apprenticeship or are further up the

career ladder and looking for your next challenge.

We have an easy click through to all our WUN partners job sites so you can easily see the myriad of opportunities right across the sector.

WUN partners also promote specific job vacancies on our website and LinkedIn page for roles where they are actively seeking to encourage more female applicants.

Forward thinking partners that are actively wanting to recruit more women into their organisations including cross sector vacancies.

<u>Easy Click</u> through to over 80 WUN partners & supporter's vacancies.



WUN Development Framework



- A suite of targeted and bespoke development journeys designed to empower women working in utilities
- WUN programmes have been designed by women in the sector, specifically for women in the sector
- A safe space to really discuss challenges honestly and create solutions together
- Building a supportive network of peers across the sector
- Sector relevant with insight and examples that are rooted in the reality for women in utilities



Next **WUN Drive** cohort starting in March 26. A skills development programme for women seeking or in initial management roles. Available to sign up on the WUN website now

WUN Thrive available now for registration – start March 26. A development programme for women already in or seeking senior leadership roles. Available to sign up on the WUN website now



Thank you to all our speakers, kind hosts & sponsors and our partners for their ongoing support





We welcome your feedback

Feedback - WUN Career Event 2025



Don't forget to join the network to receive the next WUN newsletter

Join today - free to join, free to attend events







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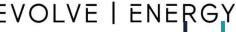
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Sarah Hopkins, WUN Director & Director Pathways People Solutions

Sarah is an experienced senior HR professional with 25 years' experience, operating at Executive level at Wales & West Utilities for 13 years. She has subsequently set up her own consulting company, Pathways People Solutions, supporting clients to evolve their people and culture strategy, create leadership and management programmes, and deliver senior level coaching.

Sarah has a passion for culture transformation and has launched The Culture Kit to help organisations to create and nurture workplace cultures by blending proven expertise in Human Resources, colleague engagement and brand development.

She has been on the board of WUN since 2023 and has helped to create the bespoke WUN Drive and Thrive development programmes for female line manages and senior leaders.

Sarah has a degree in Business Management, a Masters in HRM and is a Chartered Fellow of the Chartered Institute of Personnel & Development. She is a qualified coach and is a Trustee Director of National Energy Action and Cardiff Rugby Community Foundation





Amanda Bridger – Group People Director, Anglian Water.



Amanda joined Anglian Water in January 2021 after working for Bridge Partnership (a global leadership consultancy) as their Global Head of People and Organisation. Prior to this Amanda worked for BT Group and Openreach in several HR and change related roles including Head of leadership, learning and talent.

Since joining Anglian Water, Amanda led a change delivery team to support the effective delivery of several strategic change programmes and the cross-business transformation office.

Amanda then moved into the role of HR Operations Director before moving into the Group People Director role for Anglian Water in January 2024.

Amanda is a strategic and dynamic leader and qualified ICF coach with global experience in both HR and change and transformation roles across multiple industries and cultures. Amanda is passionate about values-based cultures, people development and strategic change and transformation.





Aimee Burnham, Global Service and Digital Experience Director, Computacenter.



Aimee Burnham is a seasoned digital transformation leader with extensive experience driving technology strategy and user experience at a global scale. She currently serves as Global Service and Digital Experience Director at Computacenter, where she leads initiatives to enhance digital service delivery and employee engagement worldwide.

Previously, Aimee held senior leadership roles at OVO Energy as Director of Colleague Technology and at Lloyds Banking Group, where she served as Head of Colleague Technology, Head of Business Development, and Head of Fast Start within the CIO division.

Aimee holds an MSc in Philosophy, Politics and Economics from Birkbeck, an MA in Eighteenth Century Studies from the University of Warwick, and a BA (Hons) in History from the University of Exeter





Maria Blakley, Corporate Lead, Women on Boards UK.



Maria Blakley has a deep specialism in advancing Equity, Diversity and Inclusion and driving inclusive cultural change. With expertise in programmes, partnerships and community-building, Maria was responsible for the initial development of POWERful Women, the gender diversity initiative for the UK energy sector, founded in 2014. Maria worked with the top UK company CEOs and EDI Leads to monitor the sector, increase executive and non-executive gender diversity and create more inclusive workplaces. She also created a highly effective executive-level mentoring programme.

Passionate about helping underrepresented groups achieve their potential and a natural collaborator, Maria is an avid signposter to good practice and works with corporates to define 'what works well', currently contracted as Corporate Lead by WB Directors (home of the Women on Boards community).

Maria has worked on several contracts over 30 years for the Energy Institute, the professional body for the entire energy sector, working with industry and governments to set professional standards in areas such as energy management and safety. Maria set up a branch of the EI in Dubai and Abu Dhabi and won an award from the Council for her endeavour, on their behalf, overseas.

Maria studied British Cultural Studies as the first in her family to go to university, she is passionate about supporting women, in particular, in their careers, and became a qualified career coach in 2024.

